

Receptions Comment Card

Event Date **01/13/2012**

Event Location **Loveland**

Sales Person **Bridget Hooper**

Function Room **Loveland Room**

Event Name **AALAS Awards Banquet**

Overall satisfaction of products and services **10 / 10**
Cleanliness of Public Area (Lobby, Rest Rooms) **10 / 10**
Cleanliness of Meeting and Banquet Room **10 / 10**
Atmosphere / Comfort of Meeting Space **10 / 10**
Quality of A V Equipment and Staff / 10
Who was the Banquet Captain of your event? **Lisa or Linda?**
Were you welcomed and greeted with a smile? **Yes**
Overall Satisfaction of Banquet Captain & Staff **10 / 10**
Overall Satisfaction of the Bartender **10 / 10**
Tastiness and Quality of Food Product **10 / 10**
Presentation of Food Product **10 / 10**
Replenishment of Food during Event **10 / 10**
Friendliness and Professionalism of Sales Staff **10 / 10**
Service received from Sales Staff **10 / 10**
Overall satisfaction of Sales Staff **10 / 10**
Service received from Office Manager **10 / 10**
Billing and Collection ease of services **9 / 10**
Your DJ company? **Queen City DJs** **10 / 10**
Your Photographer? / 10
Your Cake provider? / 10

All of your staff was fantastic!! I received many positive compliments about the facility for this event. I'm looking forward to working with you next year! Kundos to all who helped since the event was planned within 3 weeks!



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
Reliable People, Remarkable Events