

Submitted on 10/24/2011

Event Number:

Event Location: Loveland

Event Date: 10/14/2011

Function Room: Loveland Room

Sales Person: Bridget Hooper

Event Name: Bitner/Kearney

Contact Person: Sian Bitner

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Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 10

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 10

Quality of A V Equipment and Staff 10

Who was the Banquet Captain of your event?

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff 10

Overall Satisfaction of the Bartender 10

Tastiness and Quality of Food Product 10

Presentation of Food Product 10

Replenishment of Food during Event 10

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff 10

Service received from Office Manager 10

Billing and Collection ease of services 10

Your DJ company? Elite Signature DJ 9

Your Photographer? Michael Bambino 10

Your Cake provider? Mindy (Receptions) 10

Suggestions for improvements

Additional Comments

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May we post your comments on our Web Site? yes