

Receptions Comment Card

Event Date **01/08/2012**

Event Location **Erlanger**

Sales Person **Kelly Schachleiter**

Function Room **Equestrian Room**

Event Name **Chick-fil-A Holiday Party**

Overall satisfaction of products and services **10 / 10**
Cleanliness of Public Area (Lobby, Rest Rooms) **10 / 10**
Cleanliness of Meeting and Banquet Room **10 / 10**
Atmosphere / Comfort of Meeting Space **10 / 10**
Quality of A V Equipment and Staff / 10
Who was the Banquet Captain of your event? **I'm not sure his name, but they were great!**
Were you welcomed and greeted with a smile? **Yes**
Overall Satisfaction of Banquet Captain & Staff **8 / 10**
Overall Satisfaction of the Bartender **10 / 10**
Tastiness and Quality of Food Product **10 / 10**
Presentation of Food Product **10 / 10**
Replenishment of Food during Event **10 / 10**
Friendliness and Professionalism of Sales Staff **10 / 10**
Service received from Sales Staff **10 / 10**
Overall satisfaction of Sales Staff **10 / 10**
Service received from Office Manager **10 / 10**
Billing and Collection ease of services **10 / 10**
Your DJ company? **None.** / 10
Your Photographer? **None** / 10
Your Cake provider? **None** / 10

We will probably come back. It was great to have everything taken care of for us.



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
Reliable People, Remarkable Events