

# Receptions Comment Card

Event Date **12/16/2011**

Event Location **Erlanger**

Sales Person **Kelly Schachleiter**

Function Room **Other**

Event Name **Company Christmas Party**

|   |                             |
|---|-----------------------------|
| Overall satisfaction of products and services .....   | <b>10 / 10</b>              |
| Cleanliness of Public Area (Lobby, Rest Rooms) .....  | / 10                        |
| Cleanliness of Meeting and Banquet Room .....         | / 10                        |
| Atmosphere / Comfort of Meeting Space .....           | / 10                        |
| Quality of A V Equipment and Staff .....              | / 10                        |
| Who was the Banquet Captain of your event? .....      | <b>Do not remember name</b> |
| Were you welcomed and greeted with a smile? .....     |                             |
| Overall Satisfaction of Banquet Captain & Staff ..... | <b>10 / 10</b>              |
| Overall Satisfaction of the Bartender .....           | / 10                        |
| Tastiness and Quality of Food Product .....           | <b>10 / 10</b>              |
| Presentation of Food Product .....                    | <b>10 / 10</b>              |
| Replenishment of Food during Event .....              | <b>10 / 10</b>              |
| Friendliness and Professionalism of Sales Staff ..... | <b>10 / 10</b>              |
| Service received from Sales Staff .....               | <b>10 / 10</b>              |
| Overall satisfaction of Sales Staff .....             | <b>10 / 10</b>              |
| Service received from Office Manager .....            | <b>10 / 10</b>              |
| Billing and Collection ease of services .....         | <b>10 / 10</b>              |
| Your DJ company? .....                                | / 10                        |
| Your Photographer? .....                              | / 10                        |
| Your Cake provider? .....                             | / 10                        |

***Wonderful experience, again! Very easy to work with the sales person. Great communication about event! Food was wonderful! Delivery team was very efficient and helpful.***



**Extraordinary Cuisine, Exceptional Value, Excellent Amenities**  
**Reliable People, Remarkable Events**