

# Receptions Comment Card

Event Date **01/13/2012**

Event Location **Erlanger**

Sales Person **Kelly Schachleiter**

Function Room **Equestrian Room**

Event Name **Erpenbeck Christams Party**

Overall satisfaction of products and services ..... **10 / 10**  
Cleanliness of Public Area (Lobby, Rest Rooms) ..... **10 / 10**  
Cleanliness of Meeting and Banquet Room ..... **10 / 10**  
Atmosphere / Comfort of Meeting Space ..... **10 / 10**  
Quality of A V Equipment and Staff ..... **10 / 10**  
Who was the Banquet Captain of your event? ..... **Judy**  
Were you welcomed and greeted with a smile? ..... **Yes**  
Overall Satisfaction of Banquet Captain & Staff ..... **10 / 10**  
Overall Satisfaction of the Bartender ..... **10 / 10**  
Tastiness and Quality of Food Product ..... **10 / 10**  
Presentation of Food Product ..... **10 / 10**  
Replenishment of Food during Event ..... **10 / 10**  
Friendliness and Professionalism of Sales Staff ..... **10 / 10**  
Service received from Sales Staff ..... **10 / 10**  
Overall satisfaction of Sales Staff ..... **10 / 10**  
Service received from Office Manager ..... **10 / 10**  
Billing and Collection ease of services ..... **10 / 10**  
Your DJ company? ..... / 10  
Your Photographer? ..... / 10  
Your Cake provider? ..... / 10



**Extraordinary Cuisine, Exceptional Value, Excellent Amenities**  
Reliable People, Remarkable Events