

Submitted on 10/17/2011

Event Number: E17817

Event Location: Erlanger

Event Date: 10/15/2011

Function Room: Campbell Room

Sales Person: Kelly Schachleiter

Event Name: Wedding reception

Contact Person: Farro moser

=====

Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 9

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 8

Quality of A V Equipment and Staff 10

Who was the Banquet Captain of your event? Judy?

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff 10

Overall Satisfaction of the Bartender 9

Tastiness and Quality of Food Product 8

Presentation of Food Product 9

Replenishment of Food during Event 10

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff 10

Service received from Office Manager 10

Billing and Collection ease of services 10

Your DJ company? McFadden music 10

Your Photographer? Daniel michael photography 8

Your Cake provider? Mindy 9

Suggestions for improvements

Additional Comments

=====

May we post your comments on our Web Site? yes