

Submitted on 10/24/2011

Event Number:

Event Location: Fairfield

Event Date: 10/22/2011

Function Room: Buckeye Room

Sales Person: Renee Schachleiter

Event Name: Florek/Stewart Wedding

Contact Person: Kimberly Florek

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Overall satisfaction of products and services 9

Cleanliness of Public Area (Lobby, Rest Rooms) 10

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 10

Quality of A V Equipment and Staff 9

Who was the Banquet Captain of your event? she had short gray hair with glasses....Kathy?

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff 9

Overall Satisfaction of the Bartender 10

Tastiness and Quality of Food Product 10

Presentation of Food Product 10

Replenishment of Food during Event 10

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 9

Overall satisfaction of Sales Staff 9

Service received from Office Manager 9

Billing and Collection ease of services

Your DJ company? Corey Wagonfield 10

Your Photographer? Sarah Baker-Dykes 9

Your Cake provider? Southern Belles 10

Suggestions for improvements It was beautiful. I really was able to relax and enjoy the entire evening. We had many comments on how wonderful everything was. No improvements needed.

Additional Comments While we were in the palnning stages of the wedding we were asked if we wanted our salad served. We expected to have them served to us, NOT Family style. Also, as I was making my way around, several of the servers literally threw the bowl onto the table. I felt I paid more to have the salad served and it should have been. If this is the case, please be sure to let your clients know this.

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May we post your comments on our Web Site? yes