

Submitted on 10/17/2011

Event Number: E13920

Event Location: Erlanger

Event Date: 10/15/2011

Function Room: Boone Room

Sales Person: Renee Schachleiter

Event Name: Forbes Holian Wedding

Contact Person: Judy Forbes

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Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 10

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 10

Quality of A V Equipment and Staff 10

Who was the Banquet Captain of your event? Jan

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff 10

Overall Satisfaction of the Bartender 10

Tastiness and Quality of Food Product 10

Presentation of Food Product 10

Replenishment of Food during Event 10

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff 10

Service received from Office Manager 10

Billing and Collection ease of services 10

Your DJ company? DJ Butlers-Brent Massie 10

Your Photographer? Jeff Schaefer

Your Cake provider? Marilyn's Cakes 10

Suggestions for improvements Our sales person was Jef but he wasn't on the list to select

Additional Comments You were so easy to work with. Letting Jenny and I put together our centerpieces on Thursday was a tremendous help. Jack and I thoroughly enjoyed ourselves at the reception knowing all the details were being handled by your staff.

Thanks for making our daughters wedding reception so wonderful.

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May we post your comments on our Web Site? yes