

Submitted on 10/20/2011

Event Number: E19010

Event Location: Erlanger

Event Date: 10/19/2011

Function Room: Full Facility ? Erlanger

Sales Person: Kelly Schachleiter

Event Name: Gateway

Contact Person: Lindsey Armstrong

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Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 10

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 10

Quality of A V Equipment and Staff 10

Who was the Banquet Captain of your event? ?

Were you welcomed and greeted with a smile?

Overall Satisfaction of Banquet Captain & Staff 8

Overall Satisfaction of the Bartender

Tastiness and Quality of Food Product 10

Presentation of Food Product 8

Replenishment of Food during Event 8

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff 10

Service received from Office Manager 8

Billing and Collection ease of services 10

Your DJ company?

Your Photographer?

Your Cake provider?

Suggestions for improvements

Additional Comments

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May we post your comments on our Web Site?