

Receptions Comment Card

Event Date **02/03/2012**

Event Location **Western Hills**

Sales Person **Renee Schachleiter**

Function Room **Main**

Event Name **Have a Heart Evening**

Overall satisfaction of products and services **10 / 10**
Cleanliness of Public Area (Lobby, Rest Rooms) **10 / 10**
Cleanliness of Meeting and Banquet Room **10 / 10**
Atmosphere / Comfort of Meeting Space **10 / 10**
Quality of A V Equipment and Staff **9 / 10**
Who was the Banquet Captain of your event? **Joyce**
Were you welcomed and greeted with a smile? **Yes**
Overall Satisfaction of Banquet Captain & Staff **10 / 10**
Overall Satisfaction of the Bartender **10 / 10**
Tastiness and Quality of Food Product **10 / 10**
Presentation of Food Product **10 / 10**
Replenishment of Food during Event **10 / 10**
Friendliness and Professionalism of Sales Staff **10 / 10**
Service received from Sales Staff **10 / 10**
Overall satisfaction of Sales Staff **10 / 10**
Service received from Office Manager **10 / 10**
Billing and Collection ease of services **9 / 10**
Your DJ company? / 10
Your Photographer? / 10
Your Cake provider? / 10

Joyce is wonderful and ALWAYS very helpful.



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
Reliable People, Remarkable Events