

Receptions Comment Card

Event Date **11/14/2011**

Event Location **Erlanger**

Sales Person **Kelly Schachleiter**

Function Room **Kenton Room**

Event Name **KMBC Music Conference**

Overall satisfaction of products and services **10 / 10**
 Cleanliness of Public Area (Lobby, Rest Rooms) **10 / 10**
 Cleanliness of Meeting and Banquet Room **10 / 10**
 Atmosphere / Comfort of Meeting Space **10 / 10**
 Quality of A V Equipment and Staff **9 / 10**
 Who was the Banquet Captain of your event? **Do not remember name**
 Were you welcomed and greeted with a smile? **Yes**
 Overall Satisfaction of Banquet Captain & Staff **10 / 10**
 Overall Satisfaction of the Bartender **/ 10**
 Tastiness and Quality of Food Product **10 / 10**
 Presentation of Food Product **/ 10**
 Replenishment of Food during Event **10 / 10**
 Friendliness and Professionalism of Sales Staff **10 / 10**
 Service received from Sales Staff **10 / 10**
 Overall satisfaction of Sales Staff **10 / 10**
 Service received from Office Manager **10 / 10**
 Billing and Collection ease of services **10 / 10**
 Your DJ company? **/ 10**
 Your Photographer? **/ 10**
 Your Cake provider? **/ 10**

Your staff was excellent to work with. From the time of arrival until departure. Job well done! Thank you!



RECEPTIONS

Extraordinary Cuisine, Exceptional Value, Excellent Amenities
 Reliable People, Remarkable Events