

Receptions Comment Card

Event Date **11/19/2011**

Event Location **Loveland**

Sales Person **Bridget Hooper**

Function Room **Other**

Event Name **Kinderklaus Markt**

Overall satisfaction of products and services	10	/	10
Cleanliness of Public Area (Lobby, Rest Rooms)	10	/	10
Cleanliness of Meeting and Banquet Room	10	/	10
Atmosphere / Comfort of Meeting Space	10	/	10
Quality of A V Equipment and Staff	10	/	10
Who was the Banquet Captain of your event?	Justin		
Were you welcomed and greeted with a smile?	Yes		
Overall Satisfaction of Banquet Captain & Staff	10	/	10
Overall Satisfaction of the Bartender	10	/	10
Tastiness and Quality of Food Product	10	/	10
Presentation of Food Product	10	/	10
Replenishment of Food during Event	10	/	10
Friendliness and Professionalism of Sales Staff	10	/	10
Service received from Sales Staff	10	/	10
Overall satisfaction of Sales Staff	10	/	10
Service received from Office Manager	10	/	10
Billing and Collection ease of services		/	10
Your DJ company?	n/a	/	10
Your Photographer?	n/a	/	10
Your Cake provider?	n/a	/	10

Bridget and Justin went out of their way to make our event wonderful. They provided support throughout the week. Each member of the staff was professional, cheerful and welcoming. This is our fourth year at your Loveland location and I recommend you highly to friends and family. The corporate culture definately makes the customer the number one priority.



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
Reliable People, Remarkable Events