

Receptions Comment Card

Event Date **01/20/2012**

Event Location **Erlanger**

Sales Person **Kelly Schachleiter**

Function Room **Other**

Event Name **MOPS Fundraiser**

Overall satisfaction of products and services	10 / 10
Cleanliness of Public Area (Lobby, Rest Rooms)	10 / 10
Cleanliness of Meeting and Banquet Room	10 / 10
Atmosphere / Comfort of Meeting Space	10 / 10
Quality of A V Equipment and Staff	10 / 10
Who was the Banquet Captain of your event?	Judy
Were you welcomed and greeted with a smile?	Yes
Overall Satisfaction of Banquet Captain & Staff	10 / 10
Overall Satisfaction of the Bartender	10 / 10
Tastiness and Quality of Food Product	10 / 10
Presentation of Food Product	10 / 10
Replenishment of Food during Event	10 / 10
Friendliness and Professionalism of Sales Staff	10 / 10
Service received from Sales Staff	10 / 10
Overall satisfaction of Sales Staff	10 / 10
Service received from Office Manager	10 / 10
Billing and Collection ease of services	10 / 10
Your DJ company?	/ 10
Your Photographer?	/ 10
Your Cake provider?	/ 10

The chair covers were a great touch, loved the centerpieces. We accidentally had 2 types of red pasta - one was under the chicken parmesan. Wouldn't have ordered that again the same way. Judy was nice and the bartender was, too. Thanks to Jeff and Kelly for planning. So excited that we raised \$1,000 for charity and had a blast.



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
 Reliable People, Remarkable Events