

Receptions Comment Card

Event Date **11/25/2011**

Event Location **Loveland**

Sales Person **Bridget Hooper**

Function Room **Symmes Room**

Event Name **McKeown Reception**

Overall satisfaction of products and services **9 / 10**
Cleanliness of Public Area (Lobby, Rest Rooms) **10 / 10**
Cleanliness of Meeting and Banquet Room **9 / 10**
Atmosphere / Comfort of Meeting Space **10 / 10**
Quality of A V Equipment and Staff **10 / 10**
Who was the Banquet Captain of your event? **zach and sue**
Were you welcomed and greeted with a smile? **Yes**
Overall Satisfaction of Banquet Captain & Staff **9 / 10**
Overall Satisfaction of the Bartender **8 / 10**
Tastiness and Quality of Food Product **10 / 10**
Presentation of Food Product **10 / 10**
Replenishment of Food during Event **10 / 10**
Friendliness and Professionalism of Sales Staff **10 / 10**
Service received from Sales Staff **10 / 10**
Overall satisfaction of Sales Staff **10 / 10**
Service received from Office Manager **10 / 10**
Billing and Collection ease of services **10 / 10**
Your DJ company? **Mark McFadden** **9 / 10**
Your Photographer? **Tom Taylor** **7 / 10**
Your Cake provider? **Spoonful of Sugar** **8 / 10**

The only complaint that I heard was from the guests saying it was really hot. They weren't even dancing just sitting there. I was dancing all night and it got pretty uncomfortable. I think by the time the a/c kicked in it was too late. Just check the thermostat and adjust for the outside temperature several hours beforehand. I loved the way the room transforms once it is all decorated. The roasted pork loin was outstanding as was everything else



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
Reliable People, Remarkable Events