

# Receptions Comment Card

Event Date **11/05/2011**

Event Location **Fairfield**

Sales Person **Becky Philpot**

Function Room **Buckeye / Butler Room**

Event Name **McReynolds Reception**

Overall satisfaction of products and services ..... **10 / 10**  
Cleanliness of Public Area (Lobby, Rest Rooms) ..... **10 / 10**  
Cleanliness of Meeting and Banquet Room ..... **10 / 10**  
Atmosphere / Comfort of Meeting Space ..... **10 / 10**  
Quality of A V Equipment and Staff ..... **8 / 10**  
Who was the Banquet Captain of your event? ..... **Do not remember name**  
Were you welcomed and greeted with a smile? ..... **Yes**  
Overall Satisfaction of Banquet Captain & Staff ..... **9 / 10**  
Overall Satisfaction of the Bartender ..... **9 / 10**  
Tastiness and Quality of Food Product ..... **10 / 10**  
Presentation of Food Product ..... **9 / 10**  
Replenishment of Food during Event ..... **9 / 10**  
Friendliness and Professionalism of Sales Staff ..... **9 / 10**  
Service received from Sales Staff ..... **7 / 10**  
Overall satisfaction of Sales Staff ..... **9 / 10**  
Service received from Office Manager ..... **7 / 10**  
Billing and Collection ease of services ..... **10 / 10**  
Your DJ company? ..... **Drop Zone DJ** **10 / 10**  
Your Photographer? ..... **Studio 3 Photography** **10 / 10**  
Your Cake provider? ..... **Mindy @ Receptions** **10 / 10**

*Although it was not aparent to me, I was made aware that Receptions thought our event started at 7p when it actually was to start at 6p. As our guests arrived, the captain of the room & staff were able to pull everything together and make the place look great! As the Bride & Groom, we never knew there was a problem. Our reception flowed smoothly and couldn't have went more perfect. It was everything I wanted and our guests were so impressed! Thank you!*



**Extraordinary Cuisine, Exceptional Value, Excellent Amenities**  
Reliable People, Remarkable Events