

Receptions Comment Card

Event Date **02/03/2012**

Event Location **Erlanger**

Sales Person **Kelly Schachleiter**

Function Room **Campbell Room**

Event Name **NKU baseball**

Overall satisfaction of products and services **10 / 10**
Cleanliness of Public Area (Lobby, Rest Rooms) **10 / 10**
Cleanliness of Meeting and Banquet Room **10 / 10**
Atmosphere / Comfort of Meeting Space **10 / 10**
Quality of A V Equipment and Staff **10 / 10**
Who was the Banquet Captain of your event? **Jan**
Were you welcomed and greeted with a smile? **Yes**
Overall Satisfaction of Banquet Captain & Staff **10 / 10**
Overall Satisfaction of the Bartender **10 / 10**
Tastiness and Quality of Food Product **10 / 10**
Presentation of Food Product **10 / 10**
Replenishment of Food during Event **10 / 10**
Friendliness and Professionalism of Sales Staff **10 / 10**
Service received from Sales Staff **10 / 10**
Overall satisfaction of Sales Staff **10 / 10**
Service received from Office Manager **10 / 10**
Billing and Collection ease of services **10 / 10**
Your DJ company? / 10
Your Photographer? / 10
Your Cake provider? / 10

This was our 2nd annual event and the event was outstanding and so was our venue. The staff was very accomodating and eager to help anyway possible. We are already looking forward to next year!



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
Reliable People, Remarkable Events