

Submitted on 10/20/2011

Event Number: E16547

Event Location: Erlanger

Event Date: 10/20/2011

Function Room: Kenton Room

Sales Person: Kelly Schachleiter

Event Name: NKY SHRM

Contact Person: Andrea Pitts

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Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 10

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 10

Quality of A V Equipment and Staff

Who was the Banquet Captain of your event?

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff

Overall Satisfaction of the Bartender 8

Tastiness and Quality of Food Product 10

Presentation of Food Product 10

Replenishment of Food during Event 10

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff 10

Service received from Office Manager 10

Billing and Collection ease of services 10

Your DJ company?

Your Photographer?

Your Cake provider?

Suggestions for improvements

Additional Comments The staff is always more than accommodating and they are always right there when we need to make changes to the meeting space. I am so thankful for their help!

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May we post your comments on our Web Site? yes