

Receptions Comment Card

Event Date **01/27/2012**

Event Location **Western Hills**

Sales Person **Renee Schachleiter**

Function Room **whrm**

Event Name **Nursing Retreat**

Overall satisfaction of products and services **10 / 10**
Cleanliness of Public Area (Lobby, Rest Rooms) **10 / 10**
Cleanliness of Meeting and Banquet Room **10 / 10**
Atmosphere / Comfort of Meeting Space **10 / 10**
Quality of A V Equipment and Staff **8 / 10**
Who was the Banquet Captain of your event? **Nick**
Were you welcomed and greeted with a smile? **Yes**
Overall Satisfaction of Banquet Captain & Staff **10 / 10**
Overall Satisfaction of the Bartender / 10
Tastiness and Quality of Food Product **10 / 10**
Presentation of Food Product **10 / 10**
Replenishment of Food during Event **10 / 10**
Friendliness and Professionalism of Sales Staff **10 / 10**
Service received from Sales Staff **10 / 10**
Overall satisfaction of Sales Staff **10 / 10**
Service received from Office Manager **10 / 10**
Billing and Collection ease of services **10 / 10**
Your DJ company? / 10
Your Photographer? / 10
Your Cake provider? / 10

This was the very best/easiest meeting I've ever arranged. Renee knew exactly what we needed and was very helpful and accommodating. I thoroughly enjoyed Nick - he was wonderful! We were moving ahead of schedule and he was right there with a smile and adjusted his timeline to meet our needs without even a hesitation. I will definitely recommend your facility to others and if/when the need arises seek your services in the future. Thank You!



Extraordinary Cuisine, Exceptional Value, Excellent Amenities
Reliable People, Remarkable Events