

Submitted on 10/24/2011

Event Number: E15712

Event Location: Erlanger

Event Date: 10/22/2011

Function Room: Other

Sales Person: Kelly Schachleiter

Event Name: Seiter/McKenzie

Contact Person: Connie Seiter

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Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 10

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 10

Quality of A V Equipment and Staff 10

Who was the Banquet Captain of your event? Jan

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff 10

Overall Satisfaction of the Bartender 10

Tastiness and Quality of Food Product 10

Presentation of Food Product 10

Replenishment of Food during Event 10

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff 10

Service received from Office Manager 10

Billing and Collection ease of services 10

Your DJ company? Ralph Meyer 10

Your Photographer? Stephanie Keller 10

Your Cake provider? Affordable Wedding Creations 10

Suggestions for improvements Keep doing what you are doing!

Additional Comments We cant say enough how wonderful Jeff and everyone at Receptions was to us! The staff was courteous, professional, friendly and efficient. A wonderful memory thanks to all of you!

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May we post your comments on our Web Site? yes