

Submitted on 10/26/2011

Event Number:

Event Location: Fairfield

Event Date: 10/15/2011

Function Room: Fairfield Room

Sales Person: Renee Schachleiter

Event Name: Putnick/Schultz Wedding

Contact Person: Carmen Putnick

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Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 10

Cleanliness of Meeting and Banquet Room 10

Atmosphere / Comfort of Meeting Space 10

Quality of A V Equipment and Staff 10

Who was the Banquet Captain of your event? Diane and yes!!!

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff 8

Overall Satisfaction of the Bartender 8

Tastiness and Quality of Food Product 9

Presentation of Food Product 9

Replenishment of Food during Event 9

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff 10

Service received from Office Manager 10

Billing and Collection ease of services 10

Your DJ company? Zach Holbrook 10

Your Photographer? Ron Shuller: Creative Images 10

Your Cake provider? Sandy Maffey 10

Suggestions for improvements Loved everything!!!

Additional Comments One thing I requested was no peppers in any of the fod and there were peppers in the green beans, that's my only complaint

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May we post your comments on our Web Site? yes