

# Receptions Comment Card

Event Date **01/13/2012**

Event Location **Erlanger**

Sales Person **Kelly Schachleiter**

Function Room **Campbell Room**

Event Name **Father Daughter Dance**

Overall satisfaction of products and services ..... **10 / 10**  
 Cleanliness of Public Area (Lobby, Rest Rooms) ..... **10 / 10**  
 Cleanliness of Meeting and Banquet Room ..... **10 / 10**  
 Atmosphere / Comfort of Meeting Space ..... **10 / 10**  
 Quality of A V Equipment and Staff ..... **10 / 10**  
 Who was the Banquet Captain of your event? ..... **Darlene**  
 Were you welcomed and greeted with a smile? ..... **Yes**  
 Overall Satisfaction of Banquet Captain & Staff ..... **10 / 10**  
 Overall Satisfaction of the Bartender ..... **10 / 10**  
 Tastiness and Quality of Food Product ..... **10 / 10**  
 Presentation of Food Product ..... **10 / 10**  
 Replenishment of Food during Event ..... **10 / 10**  
 Friendliness and Professionalism of Sales Staff ..... **10 / 10**  
 Service received from Sales Staff ..... **10 / 10**  
 Overall satisfaction of Sales Staff ..... **10 / 10**  
 Service received from Office Manager ..... **10 / 10**  
 Billing and Collection ease of services ..... **10 / 10**  
 Your DJ company? ..... **We used Villa Madonna's High School seniors** **10 / 10**  
 Your Photographer? ..... **Steve Balson** **10 / 10**  
 Your Cake provider? ..... **Sam's Club** **10 / 10**

*Our event was handled with great professionalism and courtesy and the facility was wonderful. We had the ability to bring the cake early and set up well before the event. We found the staff to be flexible and helpful.*



**Extraordinary Cuisine, Exceptional Value, Excellent Amenities**  
 Reliable People, Remarkable Events