

Submitted on 10/24/2011

Event Number:

Event Location: Eastgate

Event Date: 10/21/2011

Function Room: Anderson Room

Sales Person: Jessica Engel

Event Name: walsh/Boshears Reception

Contact Person: Elizabeth Walsh

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Overall satisfaction of products and services 10

Cleanliness of Public Area (Lobby, Rest Rooms) 9

Cleanliness of Meeting and Banquet Room 9

Atmosphere / Comfort of Meeting Space 9

Quality of A V Equipment and Staff 9

Who was the Banquet Captain of your event? Jillian

Were you welcomed and greeted with a smile? Yes

Overall Satisfaction of Banquet Captain & Staff 10

Overall Satisfaction of the Bartender 10

Tastiness and Quality of Food Product 10

Presentation of Food Product 10

Replenishment of Food during Event 10

Friendliness and Professionalism of Sales Staff 10

Service received from Sales Staff 10

Overall satisfaction of Sales Staff

Service received from Office Manager 10

Billing and Collection ease of services 10

Your DJ company? family friend 10

Your Photographer? Andi and Ryan grubbs 10

Your Cake provider? Cocoa Chanel Cakes 10

Suggestions for improvements

Additional Comments Jessica was always so sweet when we would call her or go in, Jillian was very nice and sweet the whole night. She was very helpful if I had a question and she kept things going smoothly!!! Thank you guys for everything!!!

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May we post your comments on our Web Site? yes